

How to Chat

Download and/or open the PetChatz application on your mobile device and sign in to your PetChatz account with the credentials provided below.

PetChatz Username:

Password:

Once signed in, click on the chat icon to chat with your pet. The application will open in horizontal view to provide a wider image.





NEED HELP? CALL (855) 444-6544 EMAIL support@petchatz.com



1. SILENT MODE

Your chat begins in silent mode where you can observe your pet without them knowing. Press the chat bubble icon to call your pet or press hang up to end your chat. The ringtone will sound and the scent fan will turn on, dispensing scent.

2. CHAT MODE

In chat mode, press the treat icon each time you want to give your pet a treat or the ringtone icon to replay the ringtone if your pet does not initially respond. Press the X in the chat bubble icon to return to silent mode. Your pet will hear a tone confirming the call has ended.



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